

LIMITED LIFETIME TRANSFERABLE WARRANTY

Built for Performance. Protected for Years to Come.

Miracle Distribution Inc. warrants to the original homeowner that its window and patio door systems are manufactured to meet high standards of quality, durability, and performance. Under normal residential use and proper installation, Miracle Distribution Inc. products are protected against manufacturing defects in materials and workmanship as outlined below.



VINYL FRAMES & SASHES

- Cracking
- Warping
- Peeling
- Material defects

LIFETIME COVERAGE



INSULATED GLASS UNITS

- Seal failure
- Internal fogging
- Moisture between panes
- Obstruction of vision

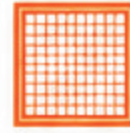
LIFETIME COVERAGE



HARDWARE & OPERATING COMPONENTS

- Locks
- Rollers
- Hinges
- Operating mechanisms

LIFETIME COVERAGE



SCREENS

- Frame integrity
- Manufacturing defects

LIFETIME COVERAGE



TRANSFERABLE WARRANTY

Coverage may be transferred one time to a subsequent homeowner subject to Krothers warranty requirements. Transfer requests must be submitted within ninety (90) days of property ownership transfer.

WHAT IS NOT COVERED

-  Improper installation
-  Building settlement or structural movement
-  Abuse, misuse, or neglect
-  Acts of nature (hurricanes, tornadoes, floods, earthquakes, hail, and fire)
-  Contamination on interior or exterior glass surfaces
-  Normal weathering, fading, or aging
-  Caulking and sealants (excluding glass insulated)
-  Labor costs associated with removal, installation, refinishing, or reworking

The appearance of condensation does not indicate product failure and is not considered a manufacturing defect.

HOW TO SUBMIT A CLAIM

-  **CONTACT DEALER**
Contact the dealer or retailer from whom the product was purchased.
-  **PROVIDE DOCUMENTATION**
Provide proof of purchase and installation (invoices along with photographs are all acceptable forms).
-  **INSPECTION & RESOLUTION**
Allow Miracle Distribution Inc. to authorize a representative to inspect the product if required.

Miracle Distribution Inc. reserves the right to repair, replace, or provide equivalent components. Items visible exterior stains, environmental discoloration, or minor cosmetic variations in color and finish are normal. Replacement components may vary slightly in appearance due to product improvements or material availability.

FOR YOUR RECORDS

Dealer / Supplier _____
Installation Date _____

Invoice Number _____
Product Series _____